

Benjamin Moore & Co. Moore's COLOR_x® System Release Notes & Installation Guide Version 6.40.2000



This new COLOR_x release contains the following changes to COLOR_x

COLOR_x 7

COLOR_x 7 is scheduled to begin rolling out in Q1 2025. In preparation, retailers are asked to assess their readiness by running the COLOR_x 7 Compatibility Testing Tool, which can be downloaded from the Retailer Gateway, on each PC running their current version of COLOR_x. It is located just below the section where the COLOR_x update is located. Once the compatibility tool has been run on all PCs running COLOR_x 6, please register your results by using the registration form found here: [COLOR_x 7 Registration Form](#). This test will identify computers that do not meet the minimum system requirements for COLOR_x 7.

Cabot Stain Colors in Woodlux Semi-Transparent

Prescriptions have been added for Cabot's Australian Timber Oil and Cabot Gold colors for Woodlux Oil-Based Semi-Transparent Stains (592/C592/K592) and Woodlux WB Semi-Transparent Stain (692/K692). In addition, prescriptions have been added for Cabot Semi-Transparent Stain colors and Cabot Siding Care colors for Woodlux WB Semi-Transparent Stain (692/K692).

New High Performance "HP" Water Reducible Alkyd Gloss

Prescriptions and color matching ability has been for HP2100, a water reducible alkyd with a gloss finish tinted with Gennex colorants. It is available in a 7X and 9X base in the U.S.

Texcrete Direct-to-Concrete Waterproof

Prescriptions and color matching ability has been added for Coronado Texcrete Direct-to-Concrete Waterproof. It is available as W3192 (Sand Finish), W3194 (Smooth Finish), and W3196 (Medium Finish). Tinted with Gennex colorant, it is available in the 1, 34, and 36 base in the U.S.

National Accounts Colors Added

Colors for: STUDS, INC.

Benjamin Moore Prescriptions

For the complete list of updated prescriptions, see page 3.

Dymo 550/550 Turbo LabelWriter Printers

Dymo has recently introduced the LabelWriter 550 and LabelWriter 550 Turbo label printers. Be advised that these printers only work with genuine Dymo labels. They will not work with labels from third party label vendors.

Weekend Technical Support

Technical support is limited on the weekends. Please refrain from doing updates during this time, and limit calls to situations where you are not able to tint paint.

COLORx Help

While in the COLOR_x application, you can view the Operator's Manual and the Quick Start Guide by clicking on Help, then choose COLOR_x Help for the manual or COLOR_x Quick Start.

Best Practices for Custom Color Matching and Competitive Company Colors

Always save and store custom matched color formulas and competitive company formulas made for your customers in the Customer File database in COLOR_x. This will assure that you have the exact formula that the customer previously purchased.

We routinely update our calibration database files to improve our color matching capabilities, which may alter the original formula.

Following this procedure will allow the customer to purchase the same formula in the event that they return to purchase more of this color for touch up.

Competitive Color Prescriptions

We have amassed an extensive collection of colors from competitor's color merchandise. This information is available in our Color Search option in COLOR_x. To see if a color exists, simply follow the same procedure you would for a Benjamin Moore color. Enter a color number or name, along with a product, and either select an individual company or check the "Search All" box above the "Select Company" drop down list. (See the Operator's Manual for more details.)

Unlike a Benjamin Moore color that displays a prescription created and approved by our Color Prescribing Lab, we store the measurement of the competitive color. The measurement is calculated in our color matching application to generate a color prescription the same as if you measured a custom color with a spectrophotometer.

When a customer requests a match to a competitive color, you should follow this procedure. First, look up the color in COLOR_x and determine if we have it in our system. If it is, a prescription will be calculated and displayed. Click on the button "Closest BM Color", this will list the five closest Benjamin Moore colors. Suggest to the customer that they look at our closest colors and see if that meets their color requirements. This has two benefits. If the color is acceptable, then you have a tested Benjamin Moore prescription to make the color and you have changed a competitive color specification to a Benjamin Moore color specification.

Second, if you or the customer has a sample of the competitive color merchandise then match the color merchandise just as you would match a custom color. Since the customer will be judging the

color to the merchandise sample that should be your target. Depending on the age and condition of the merchandise, it may not represent what we have stored in COLOR_x.
Finally, if the customer does not like our closest color and no sample of the color is available then use the calculated match in COLOR_x.

Prescription Changes since COLORx Version 6.40.1000 (United States)

Color prescriptions in product N549 have been updated.

Many color prescriptions in products N524, N547, N550, and N626 have been updated. Please refer to the revision date on recalled prescription. A date later than 5/8/2024 indicates a prescription change since the previous ColoRx version.

The color prescription for color 2128-20 has been updated in the following product: 147
Color prescriptions for the colors CC-2, CC-34, and CC964 have been updated in the following product: 148
Colors prescriptions for colors HC-187, HC-188, HC-189, PM-10, PM-11, and PM-12 have been added for the following product: 508

The color prescription for color 2050-10 has been updated in the following product: 532
The color prescriptions for color 2139-50 have been updated in the following product: 764
The color prescription for color 2128-20 has been updated in the following product: 792
The color prescription for color 2139-10 has been updated in the following product: C592
Color prescriptions for colors 2123-70 and OC-67 have been updated in the following product: CTS51
Color prescriptions for colors 879 and OC-69 have been updated in the following products: CC55, CC65
Color prescriptions for colors HC-181 and PM-18 have been updated in the following product: N122
The color prescriptions for color 005 has been updated in the following product: N400
Color prescriptions for colors 483, 2116-10, 2139-40, 2139-50, 2140-30 and HC-147 have been updated in the following product: N448
Color prescriptions for colors 805, 2067-30, 2134-30 have been updated in the following product: N484
Color prescriptions for colors 856, 859, 2114-10, CC-20, OC-26, OC-28, OC-149, and PM-3 have been updated in the following products: N485, N486
The color prescription for color CSP-725 has been updated in the following product: N522
Color prescriptions for colors 020, 2130-20, CSP-30, and CSP-105 have been updated in the following product: N526
The color prescriptions for color CSP-115 has been updated in the following product: N528
Color prescriptions for colors 1102, 2129-10, 2132-10, 2136-10, CC-410, HC-190, PM-9 have been updated in the following product: N624
Color prescriptions for colors CC-2, CC-34, and CC-964 have been updated in the following product: N794
Color prescriptions for colors 2023-30, 2044-30, and CC-98 have been updated in the following product: T535
Color prescriptions for the colors 1323, 2023-30, 2044-30, CC-842, and CC-98 have been updated in the following products: T537, T538
Color prescriptions for colors 1237, 1617, and HC-121 have been updated in the following product: T545

Prescription Changes since COLORx Version 6.40.1000 (Canada)

Color prescriptions in product F549 have been updated.

Many color prescriptions in products F524, F547, F550, and F626 have been updated. Please refer to the revision date on recalled prescription. A date later than 5/8/2024 indicates a prescription change since the previous ColoRx version.

Color prescriptions for colors 2123-70 and OC-67 have been updated in the following product: CTS51

Color prescriptions for colors 879 and OC-69 have been updated in the following products: CC55, CC65

Color prescriptions for colors HC-181 and PM-18 have been updated in the following product: F122

Color prescriptions for colors 805, 2067-30, 2134-30 have been updated in the following product: F484

Color prescriptions for colors 856, 859, 2114-10, CC-20, OC-26, OC-28, OC-149, and PM-3 have been updated in the following products: F485, F486

The color prescription for color CSP-725 has been updated in the following product: F522

Color prescriptions for colors 020, 2130-20, CSP-30, and CSP-105 have been updated in the following product: F526

The color prescriptions for color CSP-115 has been updated in the following product: F528

Color prescriptions for colors 2023-30, 2044-30, and CC-98 have been updated in the following product: F535

Color prescriptions for the colors 1323 and CC-842 have been updated in the following products: F537, F538

Color prescriptions for colors 1237, 1617, and HC-121 have been updated in the following product: F545

Color prescriptions for colors 1102, 2129-10, 2132-10, 2136-10, CC-410, HC-190, PM-9 have been updated in the following product: F624

Color prescriptions for colors CC-2, CC-34, and CC-964 have been updated in the following product: F794

The color prescription for color 2128-20 has been updated in the following product: K147

Color prescriptions for the colors CC-2, CC-34, and CC964 have been updated in the following product: K148

The color prescriptions for color 005 has been updated in the following product: K400

Color prescriptions for colors 483, 2116-10, 2139-40, 2139-50, 2140-30 and HC-147 have been updated in the following product: K448

Colors prescriptions for colors HC-187, HC-188, HC-189, PM-10, PM-11, and PM-12 have been added for the following product: K508

The color prescription for color 2050-10 has been updated in the following product: K532

The color prescriptions for color 2139-50 have been updated in the following product: K764

The color prescription for color 2128-20 has been updated in the following product: K792

The color prescription for color 2139-10 has been updated in the following product: K592

COLOR_x 7 System Requirements

Beginning in Q1 2025, the next generation of COLOR_x will begin rolling out to all Benjamin Moore retailers. A Compatibility Testing Tool can be downloaded from the Retailer Gateway and run on each PC currently running COLOR_x 6 to ensure it will be compatible with COLOR_x 7.

COLOR_x 7 Minimum System Requirements

- Windows 10 Professional 64-bit (Build 19041 or higher) or Windows 11 Professional
- 256 GB (or higher) Hard Drive
- 50 GB of free space
- 8 GB of RAM (16 GB or higher recommended)
- Sufficient ports of the correct type to connect all currently used peripherals (spectrophotometers, dispensers, barcode scanners, etc.)

Moore's COLOR_x® System Installation Guide

The Benjamin Moore COLOR_x Prescription Book and Color Matching System programs are incorporated into a single software package. It is available on the Benjamin Moore Retailer Gateway, retailer.benjaminmoore.com and runs on the Windows® XP service pack 3, Windows® 7, Windows® 8, and Windows® 10 operating systems.

COLOR_x 6 Minimum System Requirements

- Intel Pentium® processor 1 GHz or higher.
- 2 GB of RAM
- 4 GB of free hard disk space.
- Video card capable of supporting 16M colors
- Printer
- Serial or USB port for spectrophotometer & barcode reader
- Windows® XP service pack 3, Windows® Vista, Windows® 7, Windows® 8 or Windows® 10

X-Rite MetaVue and i1 Paint Spectrophotometer Minimum System Requirements

- Windows 7 SP1 (32 or 64 bit)
- Windows 8/8.1 (32 or 64 bit)
- Windows 10 (32 or 64 bit)

Windows® XP and Vista are not supported for these spectrophotometers

Installation

If you are downloading COLOR_x from the Benjamin Moore Retailer Gateway, retailer.benjaminmoore.com, the file will automatically download to the default location for your web browser after clicking on the DOWNLOAD button. After the download has completed, close running versions of COLOR_x, double-click the downloaded file, and follow the prompts to install.

If you don't have internet access on the computer running COLOR_x, you can download the COLOR_x installation file directly to a flash drive from another computer which has internet access.

To install COLOR_x from a flash drive, be sure that there are no other applications running. They should be

closed before attempting to install the program. If your system has any automatic virus detection software enabled, it should be disabled before installing.

Insert the flash drive into a USB port. Open Windows Explorer and click on the flash drive letter. Now click on the ColoRx6xxxxxx.exe file.

The installation procedure will automatically start and bring you to the **Welcome Screen**. The Setup Wizard will guide you through the installation.

License Agreement

As you start the installation, the License Agreement screen appears. Be sure to read this license agreement. If you disagree with the terms of the agreement, then click on the Cancel button to exit the installation. If you agree with the terms, then check the appropriate box to continue the installation. The installation will prompt you to select the software region, United States or Canada. The default is United States.

Note: If you have a previous version of COLOR_x 6, this installation will not write over any stored samples or stored customers. They can still be accessed.